

Please send the completed form to **Techsupport.UK@ceratizit.com!**
Please attach a copy of the completed form to the package!

Company:	Department:
Technical Sales Engineer:	Contact:
Customer no.:	Contact Tel. No.:
Your reference:	Contact E-Mail:

Article no.	No. of pieces
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In order to process your claim without delay, we need important information from you. Please complete the respective positions, fill these out and return the questionnaire to us.

- If you have technical claims (e.g. tool life problems, tool breakage etc.), use the general questionnaire **sheet 1**.
- For complaints regarding toolholders, incorrect labeling, transport damage, use **sheet 2**.
- If you have technical claims for threading tools, **use in addition** the questionnaire **sheet 3**.

Thank you.

1 Description of problem

* Please provide a detailed description of the problem under Point 8 on page 2

2 Material Specification

Material number	Standard designation	Tensile strength in N/mm ² /hardness (HRC, HB, etc.)
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3 Cooling

Emulsion	Oil	Air	without
Minimum quantity lubrication		Cutting paste	Coolant pressure bar

4 Cutting Data

RPM (n) =	rpm	(when turning: Turned Ø =	mm)
or			
Cutting speed (v _c) =	m/min		
Feed rate (v _f) =	mm/min.		
or			
Feed per revolution (f) =	mm/rev.	feed per tooth (f _z) =	mm
Axial cut (a _p) =	mm		
Radial cut (a _e) =	mm	Drilling / Turning Depth =	mm

5 Hole

into full material

into previous bore

6 Further information

Workpiece clamping

(e.g. Vice)

Tool Clamping

(e.g. Weldon BT50)

Dimension

(e.g. outside diameter 25mm)

7 Machine type**Machine manufacturer**

Drilling machine

Milling machine

Turning machine

Conventional

CNC

(e. g. BAZ, others)

Motor power

KW

Machining position

horizontal

vertical

8 Detailed description of work process and problems**Error Description**