FORM
Complaint

Please send the completed form to **Techsupport.UK@ceratizit.com**!
Please attach a copy of the completed form to the package!

Company:	....	**Department:** ....
Technical Sales Engineer:	....	**Contact:** ....
Customer no.:	....	**Contact Tel. No.:** ....
Your reference:	....	**Contact E-Mail:** ....

Article no. ....   No. of pieces ....   Tool from Tool-O-Mat

In order to process your claim without delay, we need important information from you.
Please complete the respective positions, fill these out and return the questionnaire to us.
  – If you have technical claims (e.g. tool life problems, tool breakage etc.), use the general questionnaire **sheet 1** .
  – For complaints regarding toolholders, incorrect labeling, transport damage, use **sheet 2** .
  – If you have technical claims for threading tools, **use in addition** the questionnaire **sheet 3** (Supplement form).
Thank you.

1 Description of problem

[ ]

* Please provide a detailed description of the problem under Point 8 on page 2

2 Material Specification

Material number	Standard designation	Tensile strength in N/mm^2/hardness (HRC, HB, etc.)
....	....	....

3 Cooling

Emulsion	Oil	Air	without
Minimum quantity lubrication		Cutting paste	Coolant pressure .... bar

4 Cutting Data

RPM (n) = ... rpm   (when turning: Turned Ø = ... mm   )

or

Cutting speed (v_c) = ... m/min

Feed rate (v_f) = ... mm/min.

or

Feed per revolution (f) = ... mm/rev.   feed per tooth (f_z) = ... mm

Axial cut (a_p) = ... mm

Radial cut (a_e) = ... mm   Drilling / Turning Depth = ... mm

TEAM CUTTING TOOLS

CUTTING SOLUTIONS BY CERATIZIT · KOMET · WNT · KLENK

cuttingtools.ceratizit.com

5 hole

    into full material   into previous bore

6 Further information

Workpiece clamping	(e.g. Vice)	....
Tool Clamping	(e.g. Weldon BT50)	....
Dimension	(e.g. outside diameter 25mm)	....

7 Machine type

Machine manufacturer   ....

Drilling machine	Milling machine	Turning machine
Conventional	CNC	
		....
		(z. B. BAZ, andere)
Motor power	.... KW	

Machining position   horizontal   vertical

8 Detailed description of work processes and problems

Error Description