

Company:	Department:
Technical Sales Engineer:	Contact:
Customer no.:	Contact Tel. No.:
Your reference:	Contact E-Mail:

Article no. No. of pieces

In order to process your claim without delay, we need important information from you. Please complete the respective positions, fill these out and return the questionnaire to us.

- If you have technical claims (e.g. tool life problems, tool breakage etc.), use the general questionnaire **sheet 1**.
- For complaints regarding toolholders, incorrect labeling, transport damage, use **sheet 2**.
- If you have technical claims for threading tools, **use in addition** the questionnaire **sheet 3**.

Thank you.

1 Description of problem

* Please provide a detailed description of the problem under Point 8 on page 2

2 Material Specification

Material number	Standard designation	Tensile strength in N/mm ² /hardness (HRC, HB, etc.)
.....

3 Cooling

Emulsion	Oil	Air	without
Minimum quantity lubrication		Cutting paste	Coolant pressure bar

4 Cutting Data

RPM (n) = rpm (when turning: Turned Ø = mm)

or

Cutting speed (v_c) = m/min

Feed rate (v_f) = mm/min.

or

Feed per revolution (f) = mm/rev. feed per tooth (f_z) = mm

Axial cut (a_p) = mm

Radial cut (a_e) = mm Drilling / Turning Depth = mm

5 hole

into full material into previous bore

6 Further information

Workpiece clamping	(e.g. Vice)
Tool Clamping	(e.g. Weldon BT50)
Dimension	(e.g. outside diameter 25mm)

7 Machine type

Drilling machine	Milling machine	Turning machine
Conv.	CNC	
Motor power KW	
Machining position	horizontal	vertical

8 Detailed description of the work process and the problem

Error Description